

Axis Trailer Products, LLC

Limited Warranty 02/01/2020

Limited 5 Year Warranty:

Axis warrants to the original purchaser that its sprung axles and sprung suspension systems to be free from defects in material and workmanship for a period of 5 (five) years. The warranty period shall begin from the date of the original retail purchase.

Limited 10 Year Warranty:

Axis warrants to the original purchaser that the suspension components of its torsion axles shall be free from defects in material and workmanship for a period of ten (ten) years from the date of the original retail purchase.

Exclusive Remedy:

Axis will, at its option, repair or replace the affected components of any defective axle, repair or replace the entire defective axle or refund the lesser of the original purchase price of the axle or components. In all cases, a reasonable time period must be allowed for warranty repairs to be completed. Allowance will only be made for installation costs specifically approved by Axis.

What you must do to make a claim under this warranty:

1. You must be the original purchaser of the trailer and/or Axis Trailer Products axle.
2. You must promptly notify Axis after detection of any defect, but in any case within the applicable warranty period of such defect, and provide us with the axle serial number and any substantiation of such defect with may include pictures, the return of the parts, and any other reasonable request.
3. The axles and components must have been installed and maintained in accordance with good industry practice and any specific Axis recommendations, including those specified in Axis manuals.

Exclusions:

These warranties do not extend to and do not cover defects caused by:

1. The connecting of brake wiring to the trailer wiring or trailer wiring to the tow vehicle wiring.
2. The attachment of running gear to the frame.
3. Components not supplied by Axis.
4. Any damage whatsoever caused by or related to any alteration of the axle including welding supplemental brackets to the axle.
5. Use of an axle on a unit other than the unit to which it was originally mounted.

6. Normal wear and tear.
7. Improper alignment.
8. Improper installation.
9. Unreasonable use (including trailer overloading or improper loading and failure to provide reasonable and necessary maintenance after prolonged storage).
10. Improper torque values and torquing of wheel nuts.
11. Improper or lack of maintenance.
12. Cosmetic finish or corrosion.

Limitations:

1. In all cases, Axis reserves the right to fully satisfy its obligations under the Limited Warranties by refunding the lesser of the original purchase price and the then current list price of the defective axle (or, if the axle has been discontinued, of the most nearly comparable current product).
2. Axis reserves the right to furnish for any substitute replacement component or product in the event an axle or any component of the axle is discontinued or is otherwise not available.
3. The warranties are nontransferable.

General:

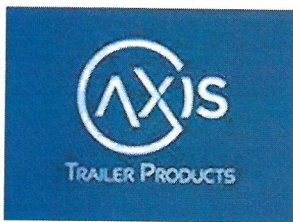
The foregoing warranties are exclusive and in lieu of all other warranties, whether written, oral, or implied, in fact or in law (including any warranty against infringement or of merchantability or fitness for a particular purpose).

These warranties give you specific legal rights and you may also have other rights which vary from state to state.

Axis Trailer Products hereby excludes incidental and consequential damages, including but not limited to loss of time, inconvenience, loss of use, towing fees, telephone calls, cost of meals, lodging, for any breach of any express or implied warranty.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you.

Operation Manuals can be found at www.axistrailerproducts.com



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